

CUSTOMER SOFTWARE USER MANUAL

Please take the time to review the user manual prior to operating the system. Our company aim to provide an efficient and easy to operate web tracking interface. This user manual contains information you will need to operate the system efficiently and utilise its features. Please stay tuned as we continually provide updates and added features.

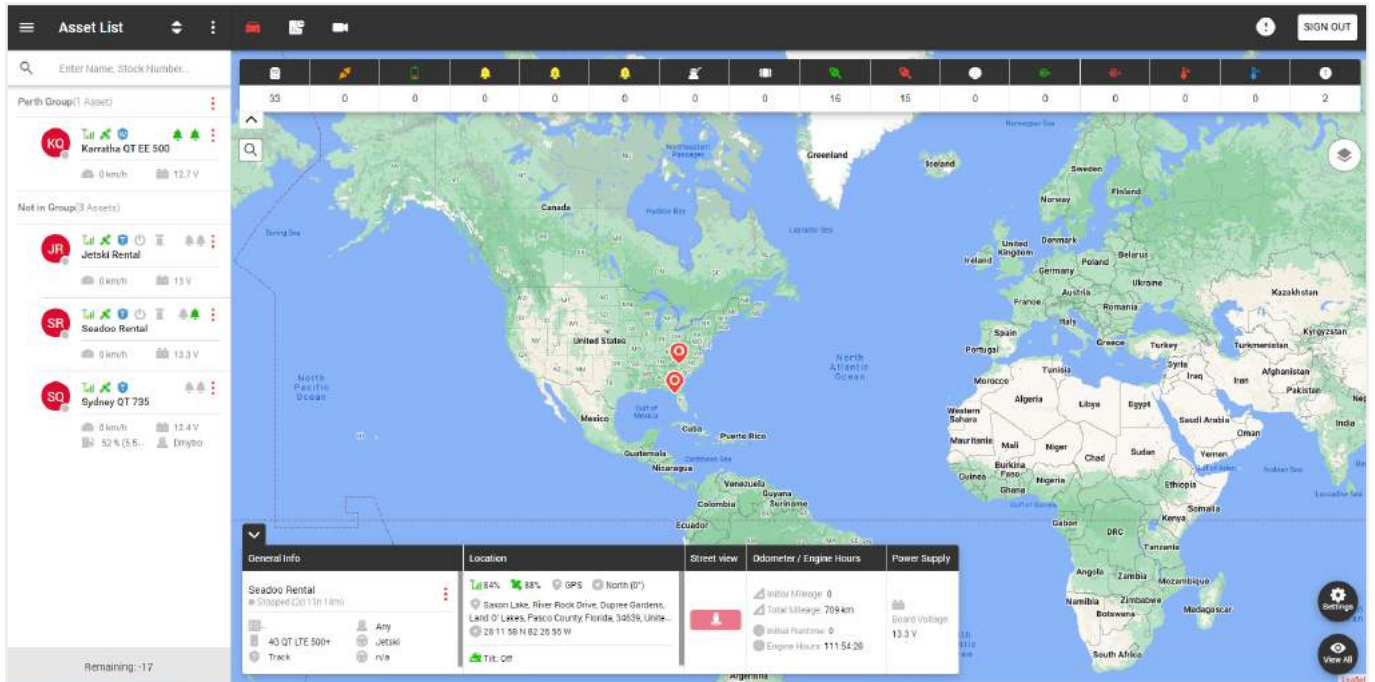
From the management and staff of our company, we wish you happy tracking!

1. CONTENT

1. Content	01
2. Tracking page overview	02
2.1. Playback	05
2.2. Driver assignment	07
2.3. Remote Control	08
2.4. Tracking Interval	09
3. Dashboard page overview	10
4. CCTV player page overview	11
5. General menu overview	11
5.1. Create alarm notifications	12
5.2. Create / edit sub users	14
5.3. Credit replenishment	15
5.4. Create / edit geofences	16
5.5. Create / edit drivers and assignment ID tag (for iButton function)	18
5.6. Edit your profile info	19
5.7. Support	20
5.8. Service intervals	20
5.9. Shared assets	22
5.10. Rules (driver fatigue settings)	24
5.11. Driver IDs (driver assignment via iButton function)	25
6. Reports overview	26
6.1. Create new report	28
6.2. Create new automated report	30
6.3. Create fringe benefit tax report	32

2. TRACKING PAGE OVERVIEW

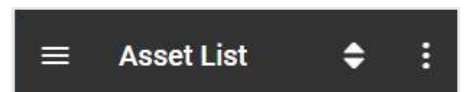
On this screen, you can see a list of your assets, display their position on the map in real time, and use additional functions: alarm settings, driver assignment, view/edit asset data, create/edit asset groups, assign tracking intervals, parameters remote control, view the latest received alarms.



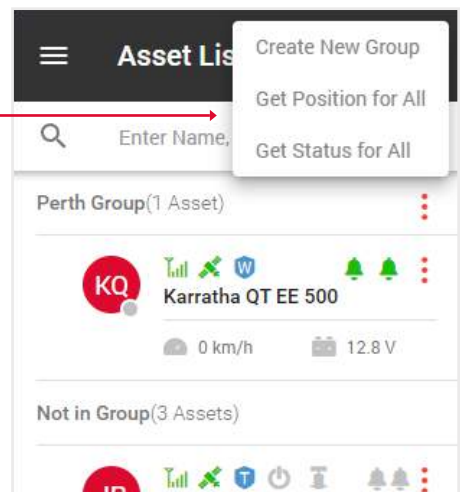
On the left side of the tracking page is a list of your groups and assets.

At the top are:

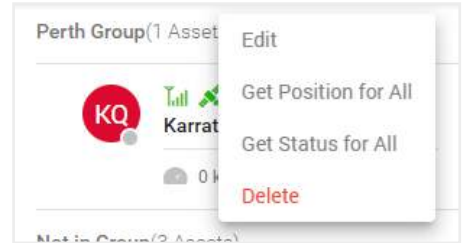
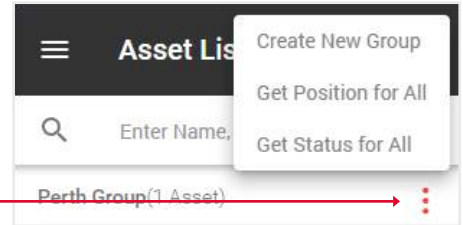
- General menu, _____
- Current page title, _____
- Asset list display filter, _____
- Additional menu. _____



In the general list, we see the names of groups and assets that belong to the group. To add a **new group**, click on the additional menu. _____

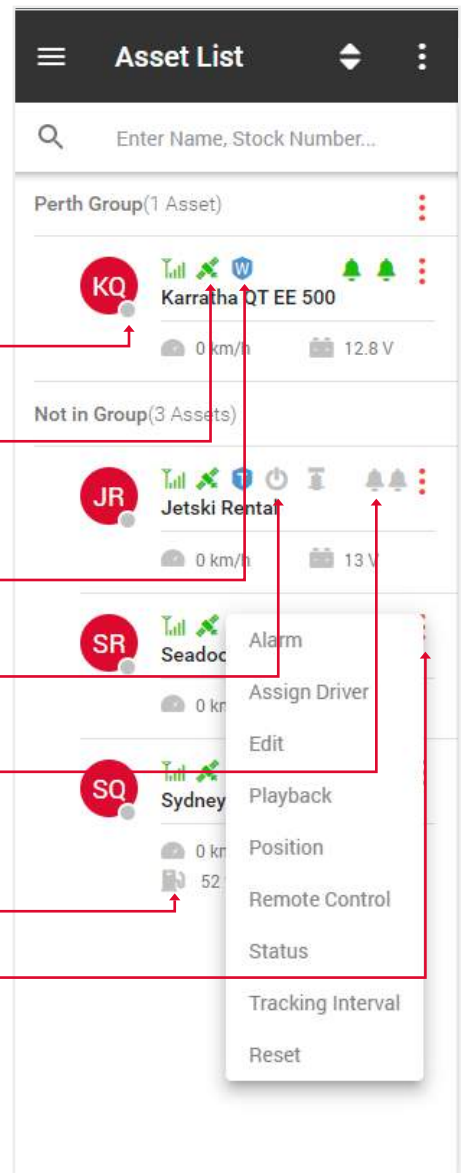


To edit a group, click on the **group menu icon**.



In the list of assets you can view this information:

- **The circle** in the lower right corner indicates the status of the asset: gray - stopped, green - moved.
- **Signal icons and satellites** indicate signal strength: gray - no signal, red - bad signal, green - good signal.
- A **blue shield icon** will indicate the service plan for this asset: L - loc8, P - Qprotect, T - track, W - watch. A blank shield means the asset is not activated.
- For **water assets**, there are additional parameters, shore power and bilge pump. Gray - off, green - on.
- The **bell icons** indicate the states of Input 1 and Input 2. Gray - off, green - on.
- Under the name, the current indicators of **speed, fuel, voltage and etc.** are displayed, depending on the type of device.



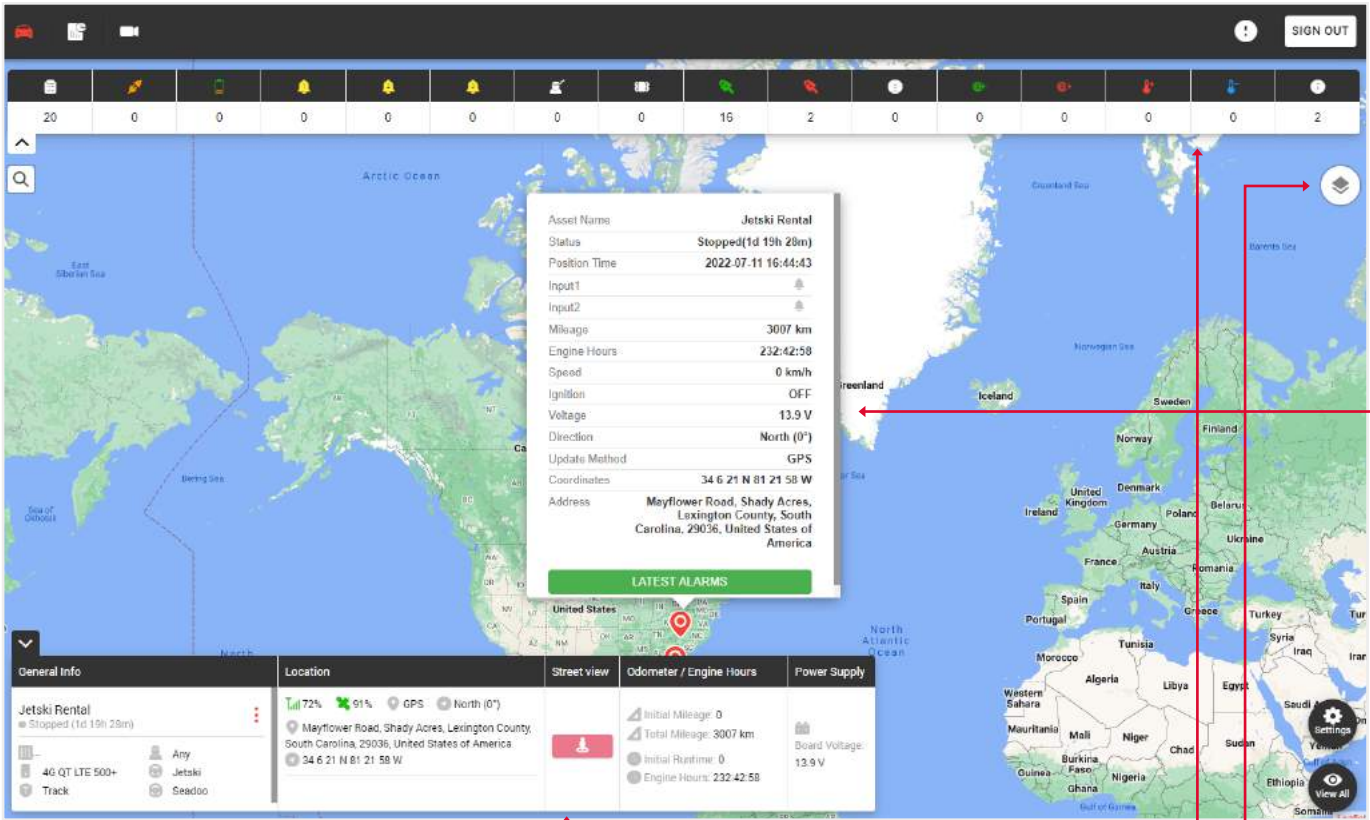
Assets menu contains the following functions:

- **Alarm** - setting alarms,
- **Assign driver** - assigning a driver to this asset,
- **Edit** - edit asset info,
- **Playback** - view tracking history,
- **Position** - current asset location,
- **Remote control** - remote control of your asset,
- **Status** - information about your asset,
- **Tracking interval** - updates tracking information at different intervals.
- **Reset** - reset parameters for mileage, engine hours and travel history.

On the right side of the tracking page is a map.

At the top are:

- **Sign out** button,
- **Notifications**,
- Navigate between **Tracking pages, Dashboard** and **CCTV player** pages.



At the bottom is a widget with **general information** about the asset.

Note: that in order for the information to be displayed in the widget, you need to click on the desired asset in the left part of the list of assets.

The upper part of the map displays the **types of alarms** and the number of times they have been triggered.

In the upper right of the map there is a **map change icon** for various displays:

- **Standart map**,
- **Satellite map**,
- **OpenStreet map**.

Here you can turn on the **grid** and **sea marks**.

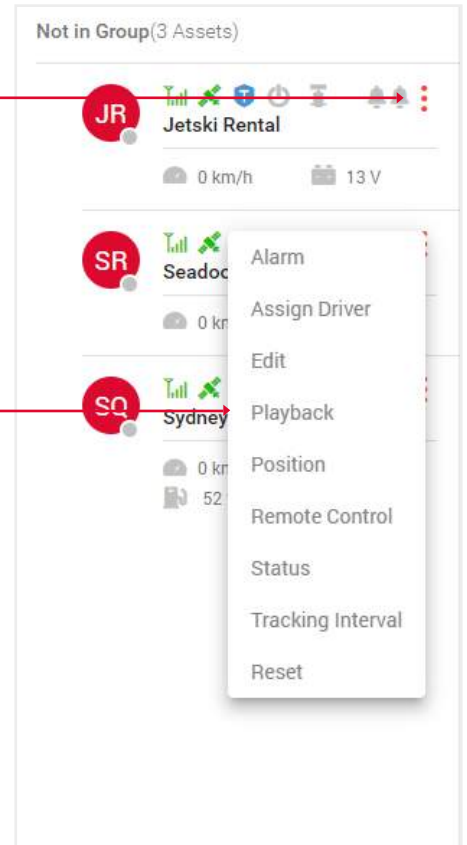
The **settings button** shows the created geofences, and **view all** zooms out the map until all asset pins are displayed.

When you click on the asset pin, you will see an auxiliary window showing **status information** and **latest alarms** button.

2.1. PLAYBACK

1. Click **Menu Asset** icon.

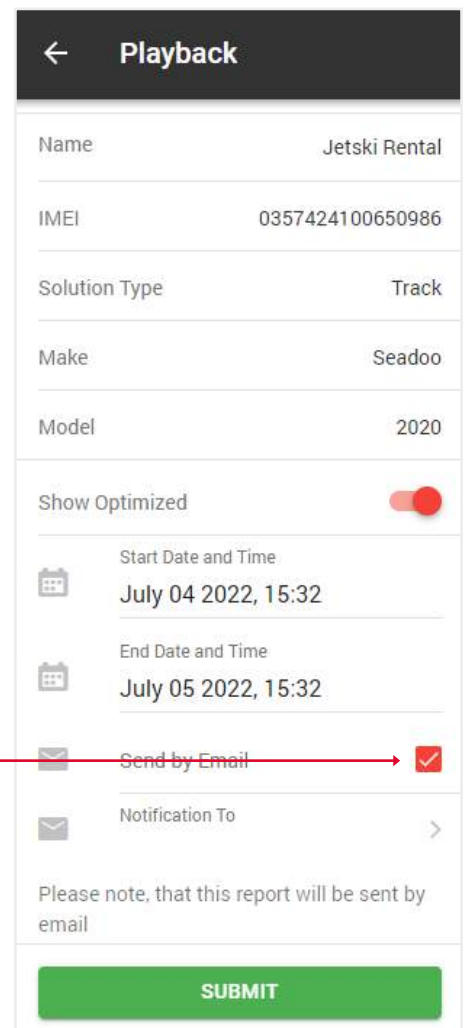
2. Select **Playback** item.



3. Select **Date and Time**.

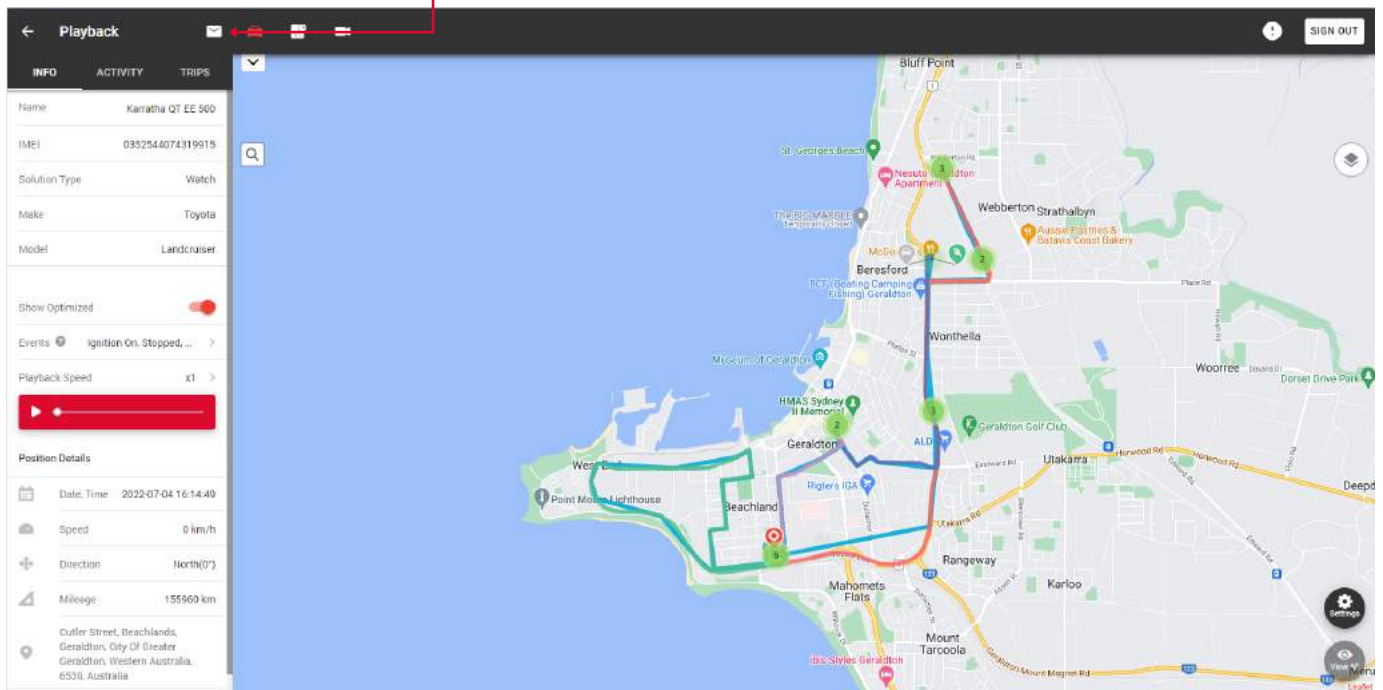
4. If you want to send this playback by email, click on the **checkbox** and then in the popup that appears, select to whom you want to send from your contact list.

5. Click **Submit** button.

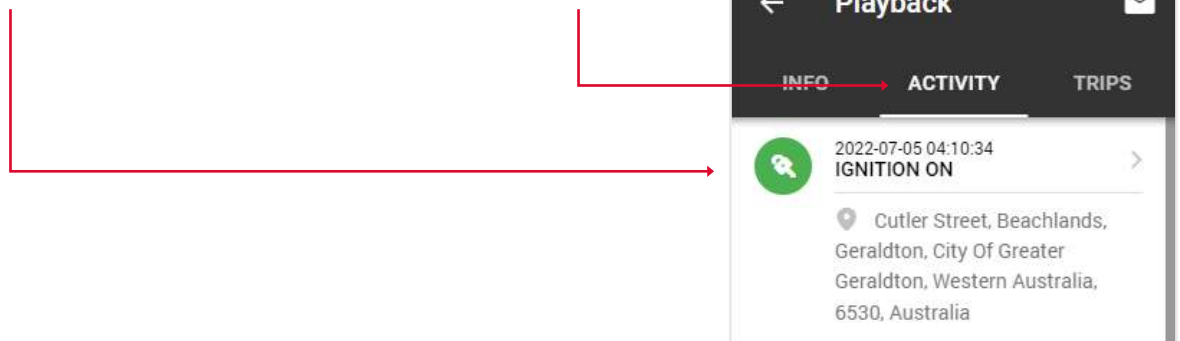


On the left side of the screen is the control panel with the details of route. In the right side - a map with the history of route, events and trips.

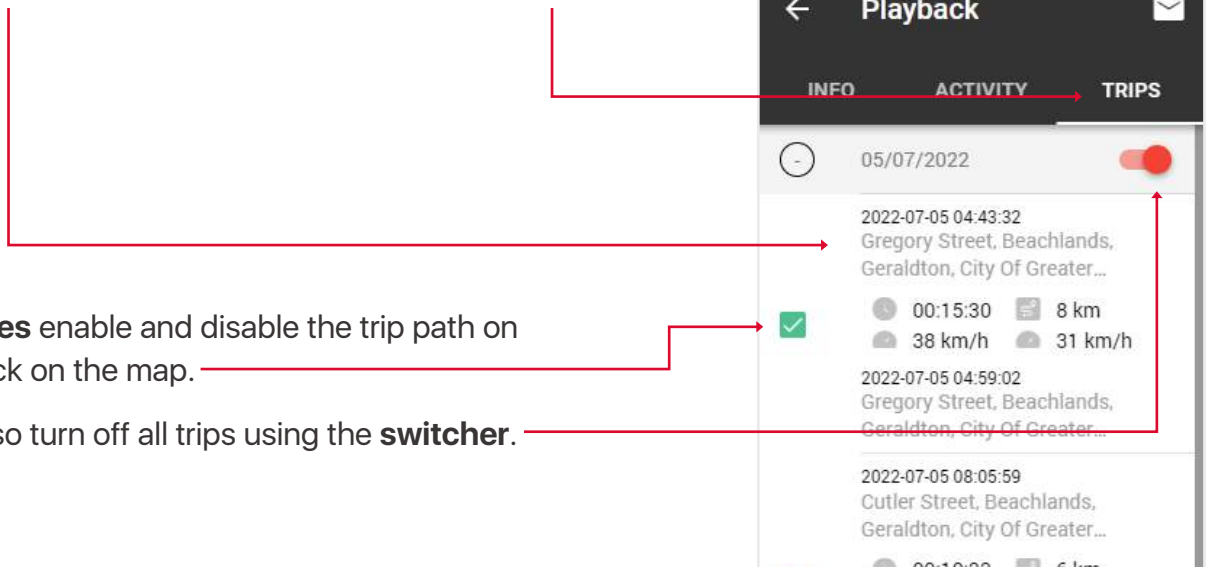
At the top there is an **envelope icon**, by clicking on which you can send this playback by email to your contacts.



To view **All events** for the selected route, tap on **Activity tab**.



To view **All trips** for the selected route, tap on **Trips tab**.

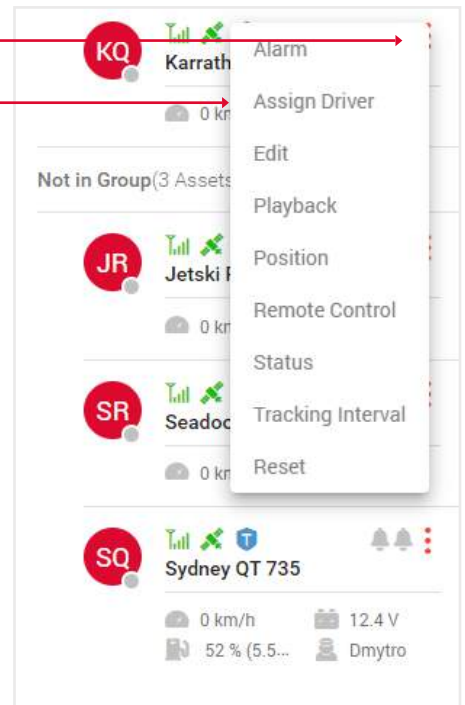


Checkboxes enable and disable the trip path on the playback on the map.

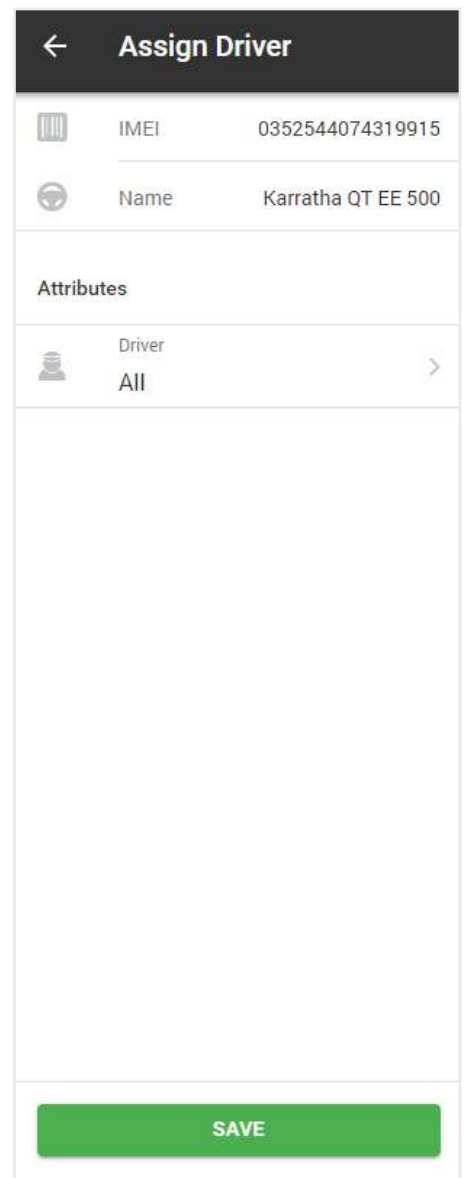
You can also turn off all trips using the **switcher**.

2.2. Driver Assignment

1. Click **Menu Asset** icon.
2. Select **Assign driver** item.



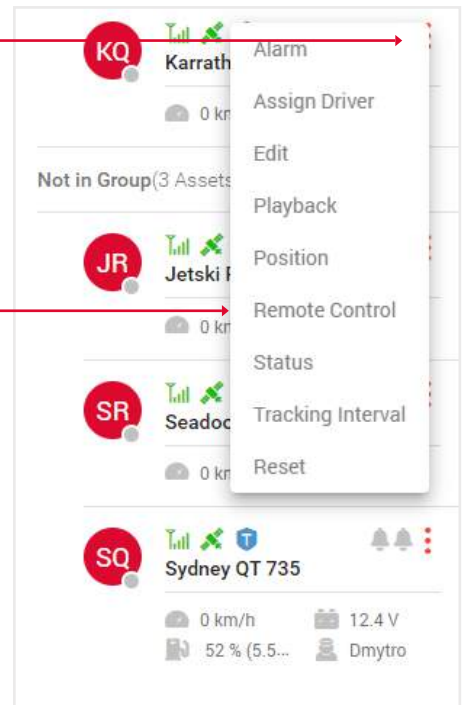
3. Select a **Driver** from the drop down list.
4. Click the **Save** button.



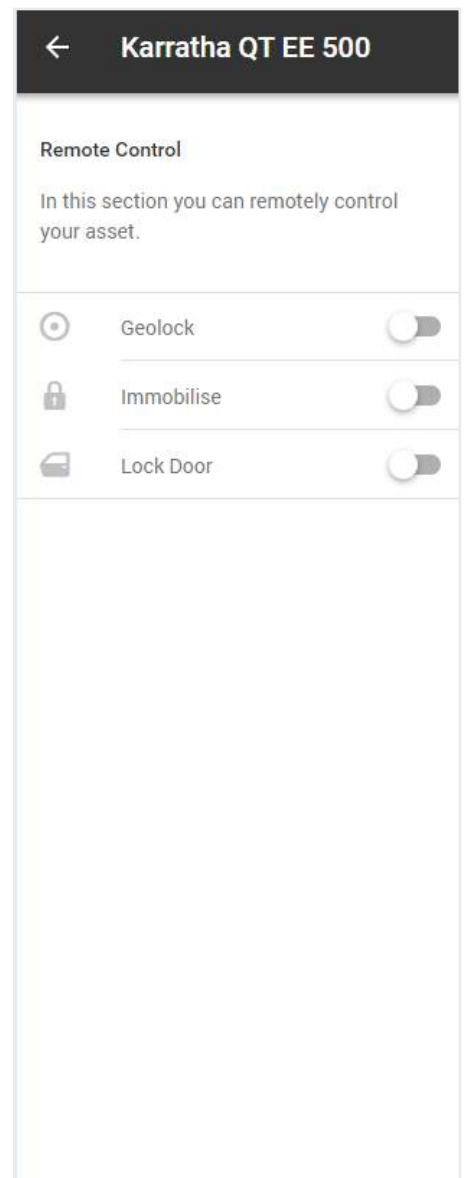
2.3. Remote Control

1. Click **Menu Asset** icon.

2. Select **Remote control** item.



3. In this section you can **remotely control** your asset.

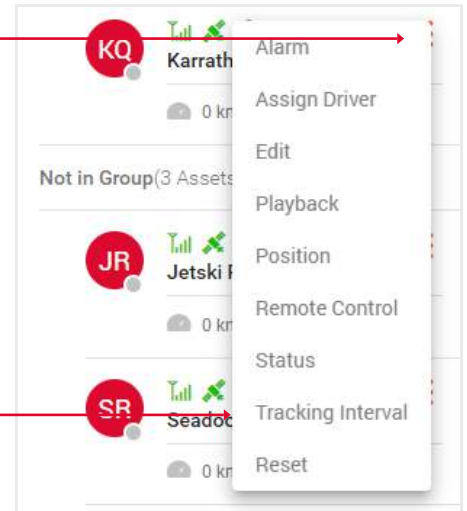


2.4. Tracking Interval

In this section you can purchase updates at different intervals.

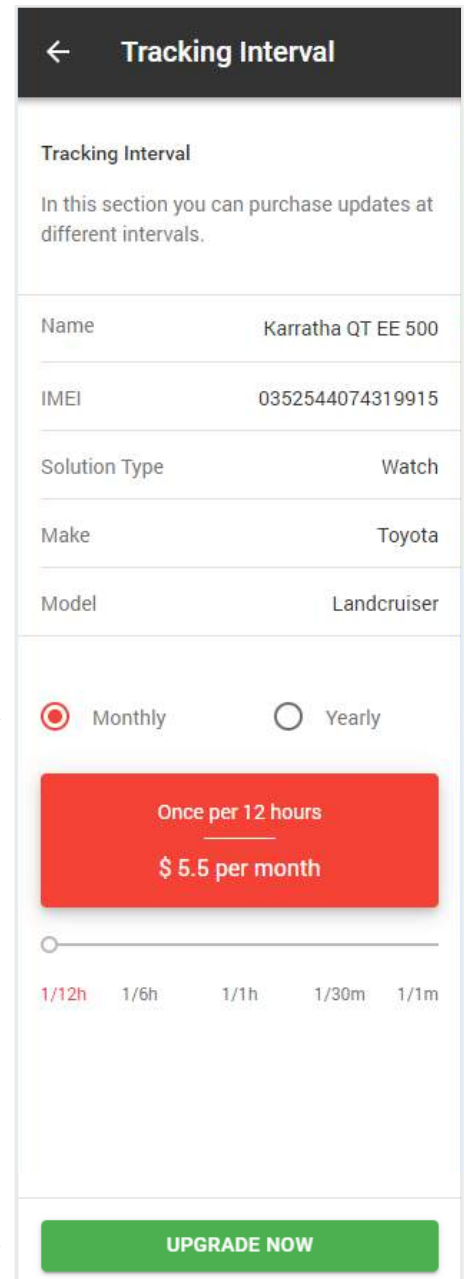
1. Click **Menu Asset** icon.

2. Select **tracking interval** item.



3. Choose a **monthly** or **annual plan** and the frequency of tracking services.

4. Click the **Upgrade now** button, you will be redirected to the Paypal website for payment.



3. DASHBOARD PAGE OVERVIEW

To open the Dashboard page, click on the **Dashboard icon**, which is located above the map.



At the top you will find information about:

- **Driver rating** - Through the drop-down list at the top of this block, you can see the statistical information about each driver and their rating based on it.
- **Alarm log** - The number of triggered alarms, by clicking on which you will open an Alarm report with more detailed info.
- **Overview** - Pie chart showing stop time, idle time, moving time across all assets.
- **KM Travelled** - When you hover, a hint appears with detailed information.
- **Fuel Used** - When you hover, a hint appears with detailed information.

Also in the upper right part of the screen is a panel of tabs with information for the last **24, 72h or 7 days**.

Asset Name	Voltage(V)	Stationary Time	Mileage	Engine Hours	Fuel Used
Seadoo Rental	13.3 V	1d 8h 19m	151.83	04:24:13	-
Sydney QT 735	13.4 V	1d 10h 58m	49.71	01:45:23	2.98
Karratha QTEE 500	12.0 V	1d 11h 16m	33.16	01:09:08	4.31
Jetski Rental	13 V	1d 12h 45m	-	-	-

At the bottom is a **map and table** with the following data: map (Click on the icon to display the corresponding asset on the map to the right of the table), asset name, voltage, stationary time, total mileage, total engine hours, total fuel used.

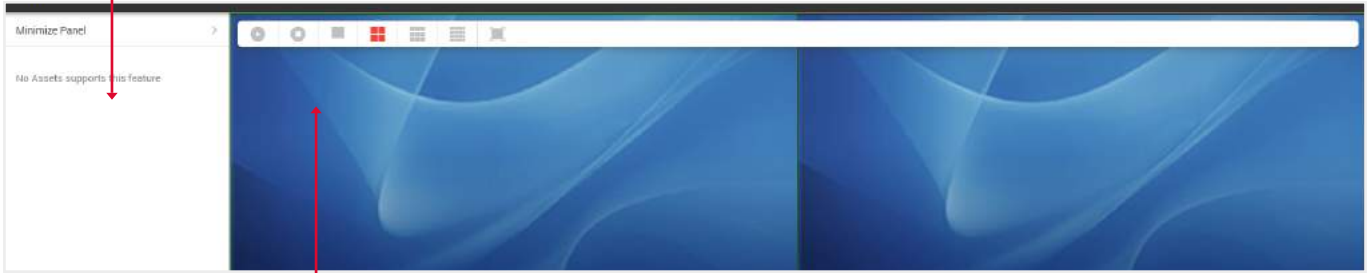
To display a separate group of assets, select the name of the group in the upper right corner.

4. CCTV PLAYER PAGE OVERVIEW

To open the CCTV player page, click on the **Camera icon**, which is located above the map.



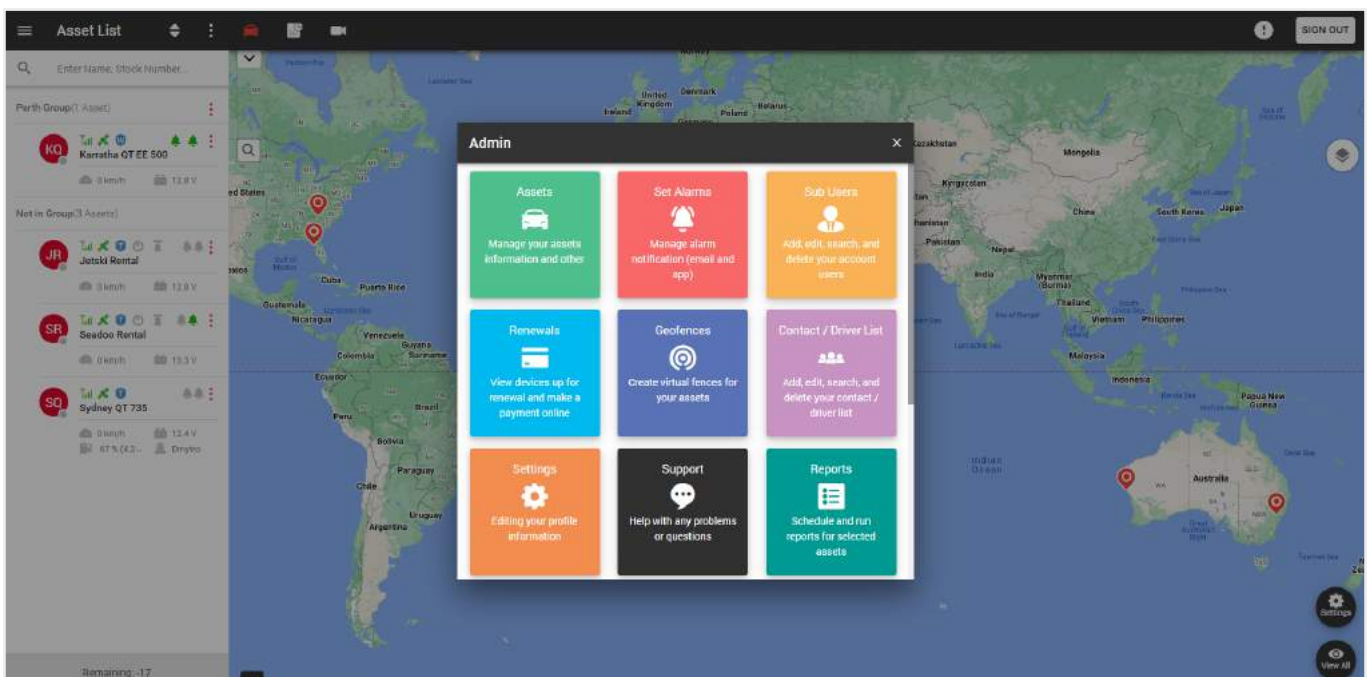
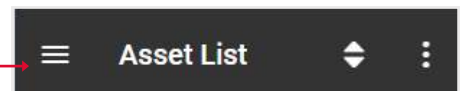
On the left side is a panel that will display your **assets** with a dashcam.



Above the camera display are buttons for turning **on** and **stopping** the video. Display **1,4,9** or **all** available cameras, as well as a **full-screen** video display option.

5. GENERAL MENU OVERVIEW

To open the General menu, click on the **icon** in the upper left part of the tracking page.

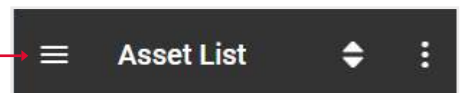


On this pop-up you can perform the following functions:

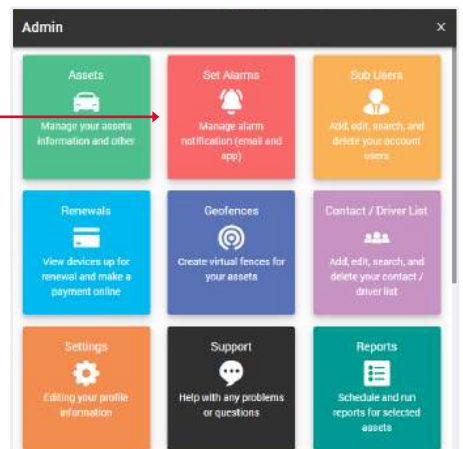
- **Assets** - manage your assets information and other.
- **Set alarms** - manage alarm notification for one or a group of assets (email and app).
- **Sub users** - add, edit, search, and delete your account users.
- **Renewals** - view devices up for renewal and make a payment online.
- **Geofences** - create virtual fences for your assets.
- **Contact / Driver list** - add, edit, search, and delete your contacts / drivers.
- **Settings** - editing your profile information.
- **Support** - help with any problems or question.
- **Reports** - schedule and run reports for selected assets.
- **Service intervals** - create, edit and remove Service Intervals.
- **Shared Assets** - share your assets to any other people.
- **Rules** - adding and editing different categories of rules.

5.1. CREATE ALARM NOTIFICATIONS

1. Click **General menu** icon.

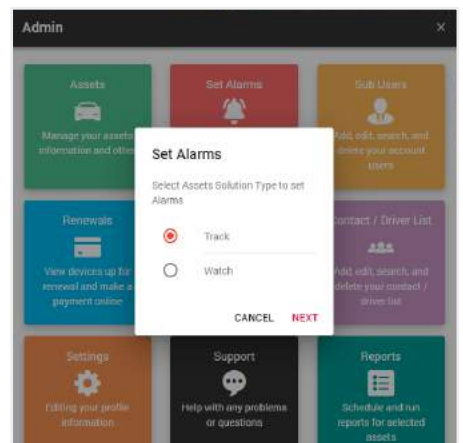


2. Select **Set Alarms** block.



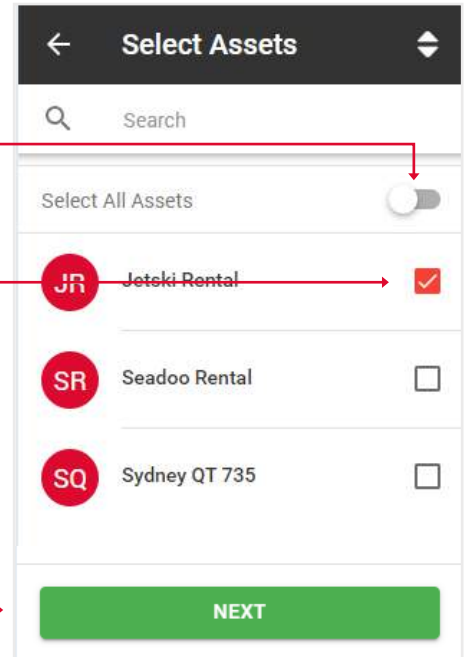
3. Select assets solution type to set alarms:

- **Track,**
- **Watch.**

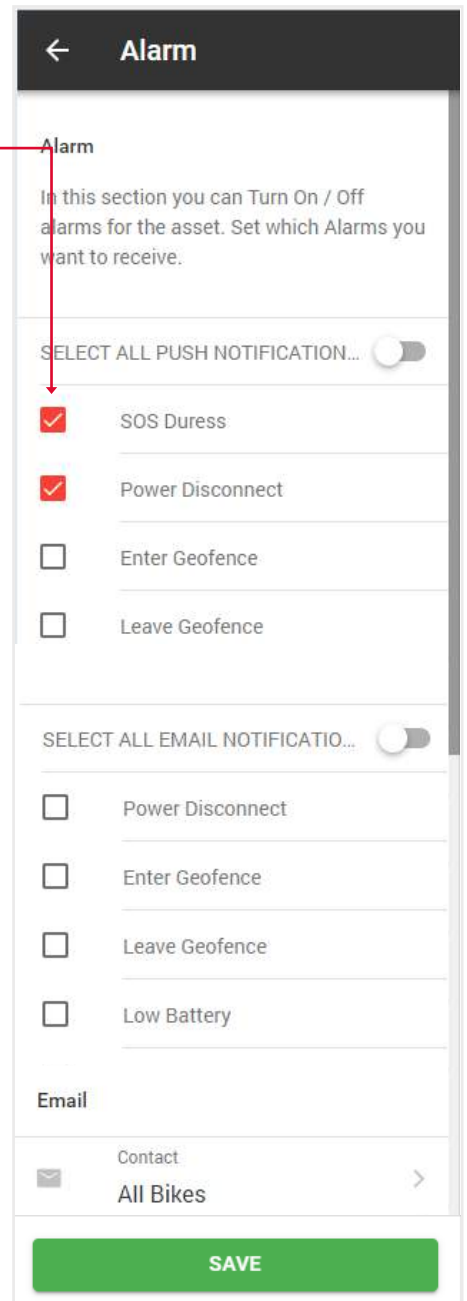


4. In the list of assets that appears, select the necessary ones by checking them in the **checkboxes** or click on the **switcher** to select all assets.

Click **Next** button.



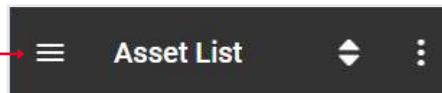
5. Choose what type of alarms you want to receive on your **smartphone** and **email**, as well as the **email** from drop-down contact list.



5.2. CREATE / EDIT SUB USERS

A sub users can be created to allow different logins to see different assets, the main account will still have the full function to create, edit and remove these users and view all data from the assets on their own and any sub users. This users is also used when assigning a driver to an asset.

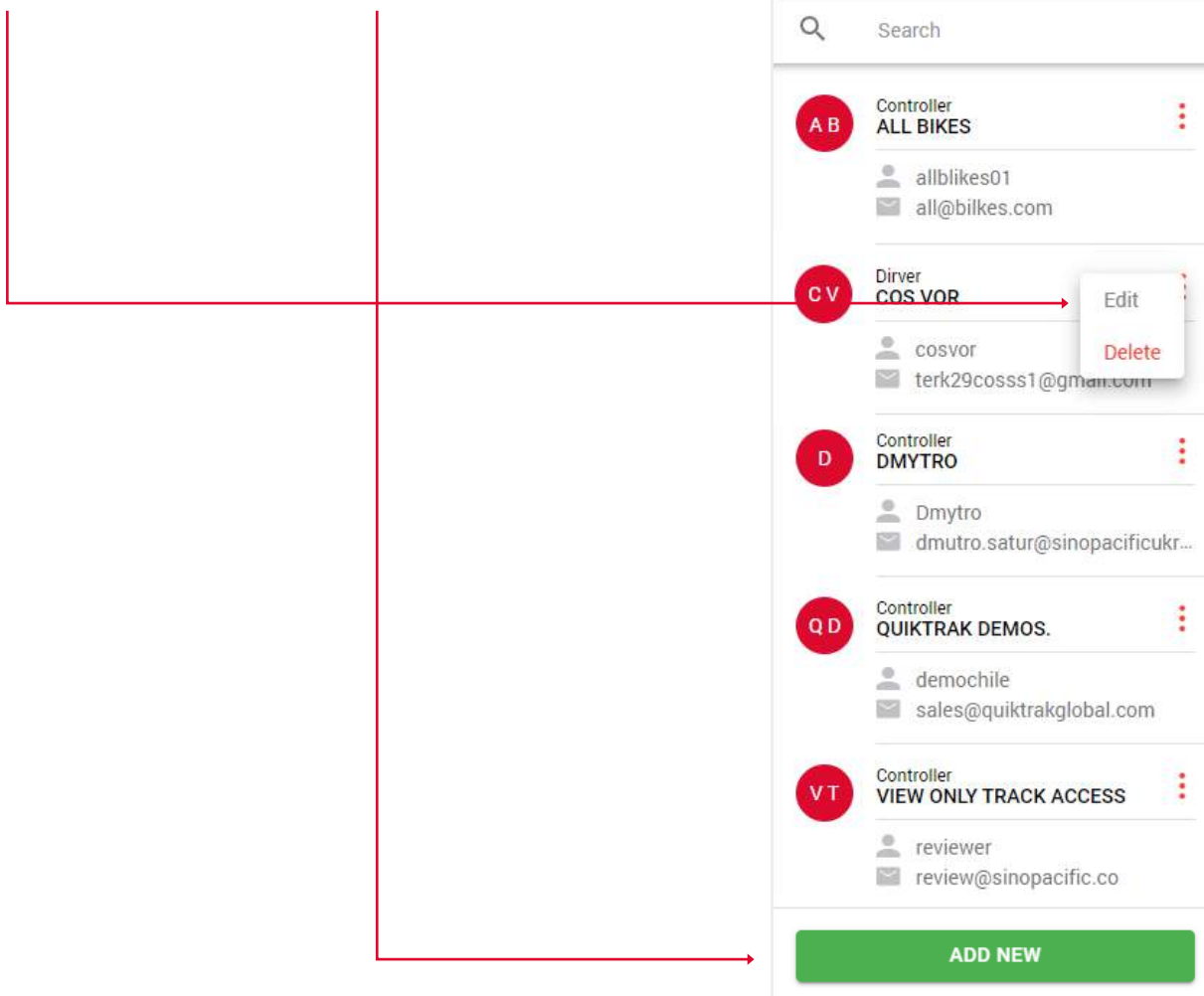
1. Click **General menu** icon.



2. Select **Sub Users** block.



3. You will open a section with your sub users, where you can **edit** their data, **delete** or **create** a new one.



4. In addition to the standard fields when creating / editing a sub-user, the fields Role and Authorise an asset are of key importance.

The role determines what features are accessible by the user when they login. Below is an explanation of the **roles**:

- **View** - can view only live tracking, no playback, no change assets, no reports,
- **Driver** - same as view only
- **Standard** - can view live, playback, check reports etc, but not change assets,
- **Controller** - can view live, playback, check reports etc.

Authorize an asset input - specify which assets this sub user has access to.

← **Create New User**

First Name
First Name

Last Name
Last Name

E-mail
E-mail

Login Name / Email
Login Name / Email

Password
Password

Mobile Number(optional)
Enter mobile number

Phone Number(optional)
Enter phone number

Role Type
Controller

Authorize an Asset(s)

In this section, you provide access to an asset or a list of assets that will be visible to the sub user

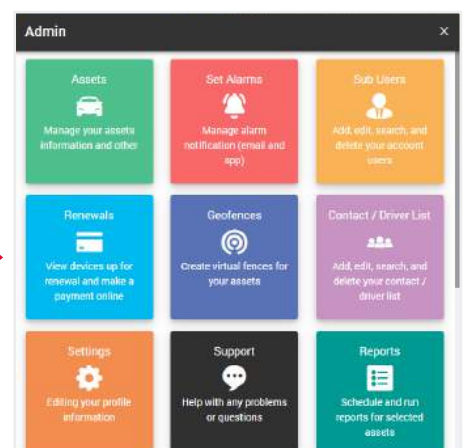
Assets

Select all by default

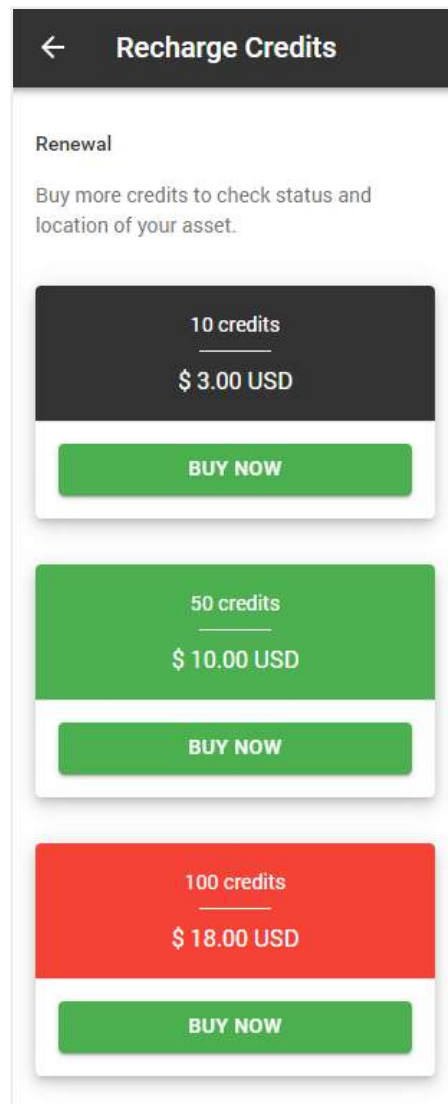
SAVE

5.3. CREDIT REPLENISHMENT

1. Open **General** menu.
2. Select **Renewals** block.



3. **Select** the desired number of credits replenishment and click **Buy now** button. You will be taken to PayPal website.



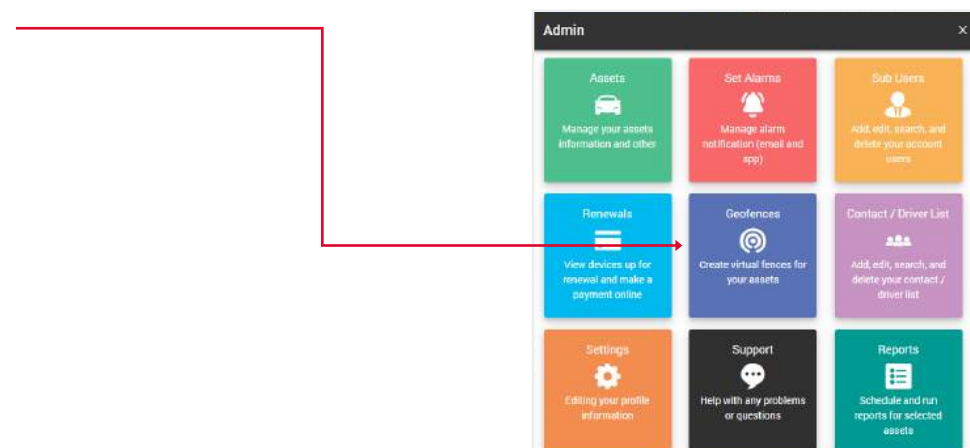
5.4. CREATE / EDIT GEOFENCES

Geofence – this is an area that is set to provide a log or email notification in the event an asset enters or leaves the location.

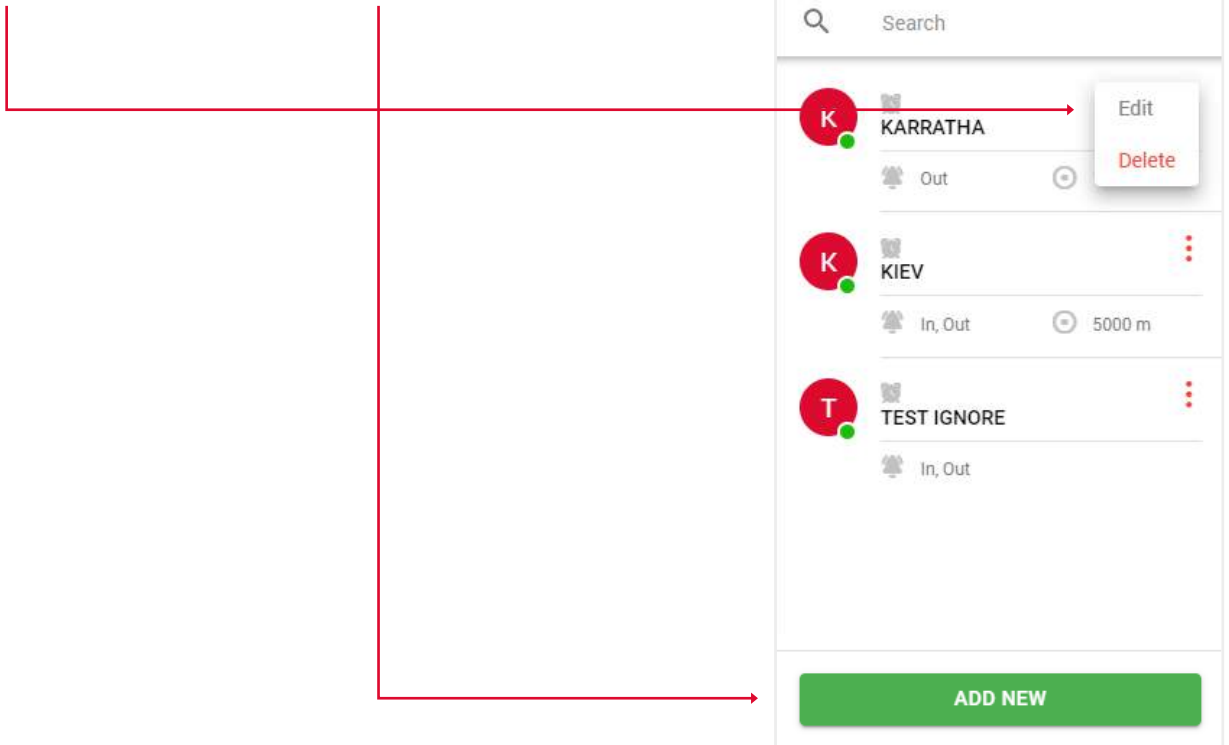
1. Click **General menu** icon.



2. Select **Geofences** block.



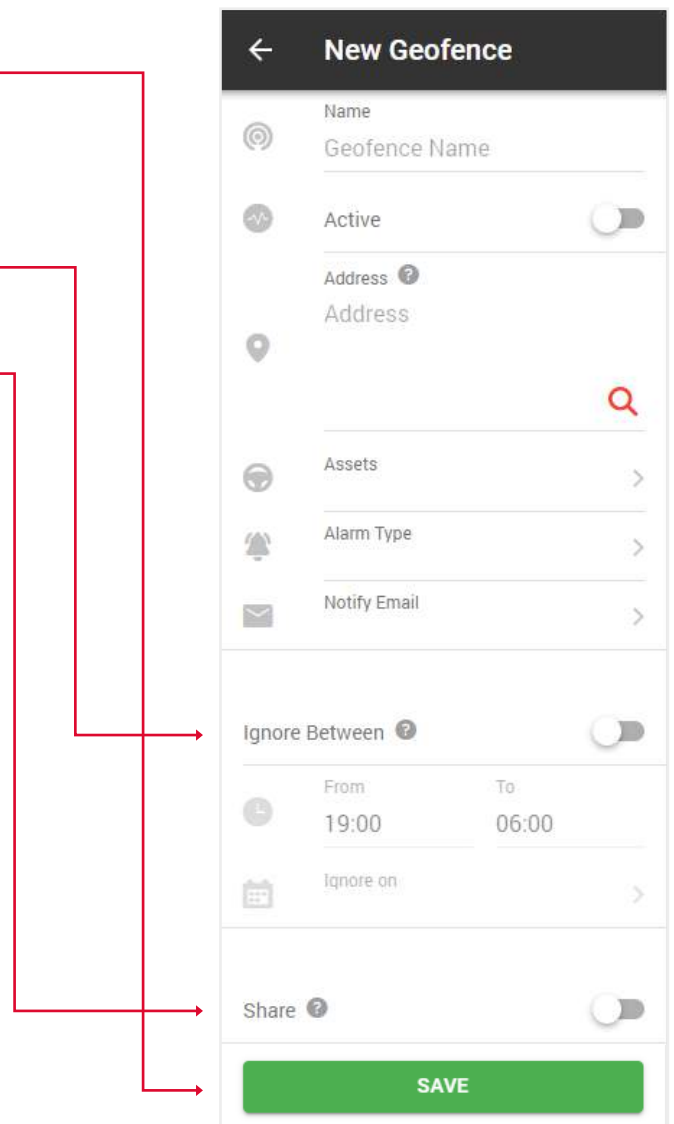
3. You will open a section with your geofences, where you can **edit** their data, **delete** or **create** a new one.



4. **Fill** in the fields and click **Save** to complete.

Notes: If you want to limit the receipt of notifications, in the **Ignore Between** section you can select the time and days of the week on which you will NOT receive notifications.

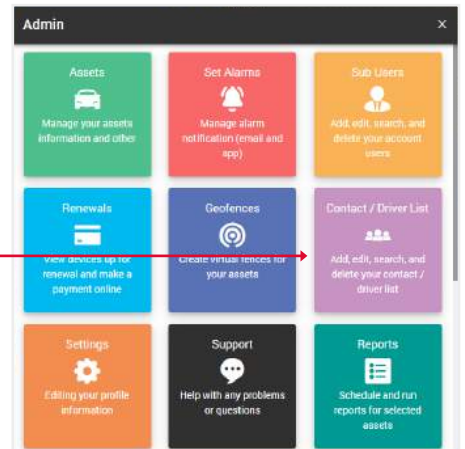
Share function - shares your geofence with your sub users, they can see the zone, but not edit it.



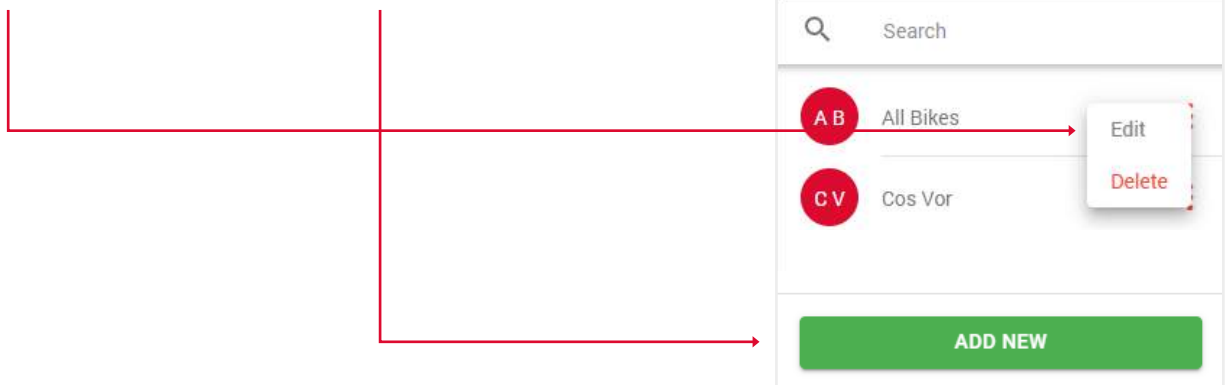
5.5. CREATE / EDIT DRIVERS AND ASSIGNMENT ID TAG (FOR IBUTTON FUNCTION)

Creating a list of drivers and assign them a driver ID tag to use the iButton function.

1. Open **General menu**.
2. Select **Contact / Driver List** block.

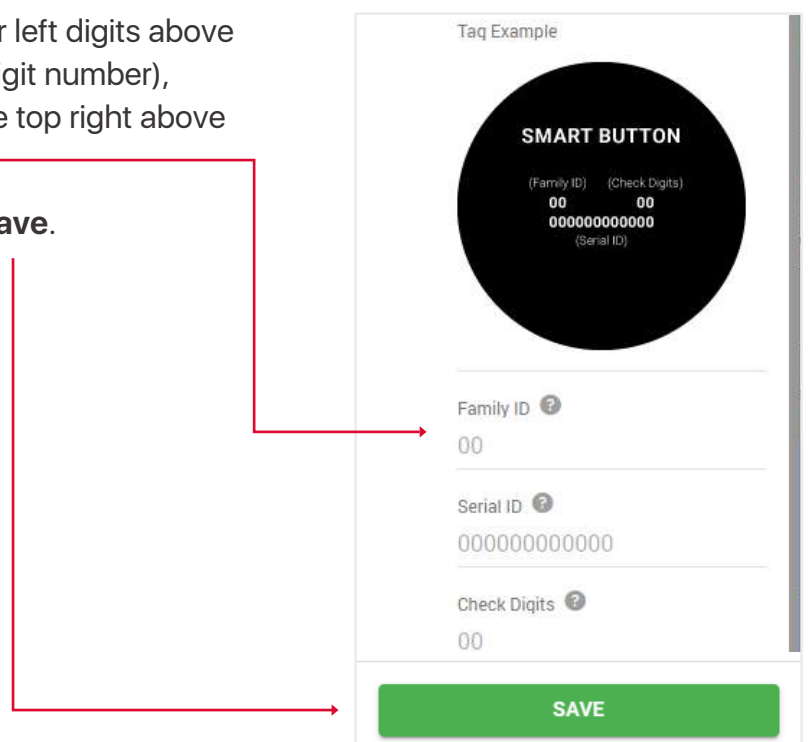


3. You will open a section with your contacts, where you can **edit** their data, **delete** or **create** a new one.



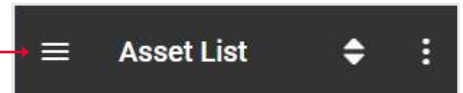
4. Enter **Family ID** (these are the 2 upper left digits above Serial ID), **Serial ID** (this is the main 12 digit number), **Check digits** (these are 2 digits from the top right above Serial ID).

5. Fill out the rest of the form and click **save**.

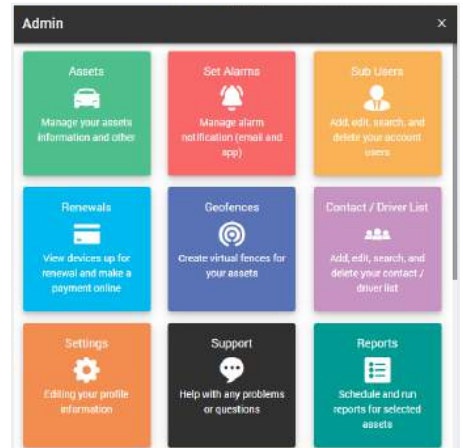


5.6. EDIT YOUR PROFILE INFO

1. Click **General menu** icon.

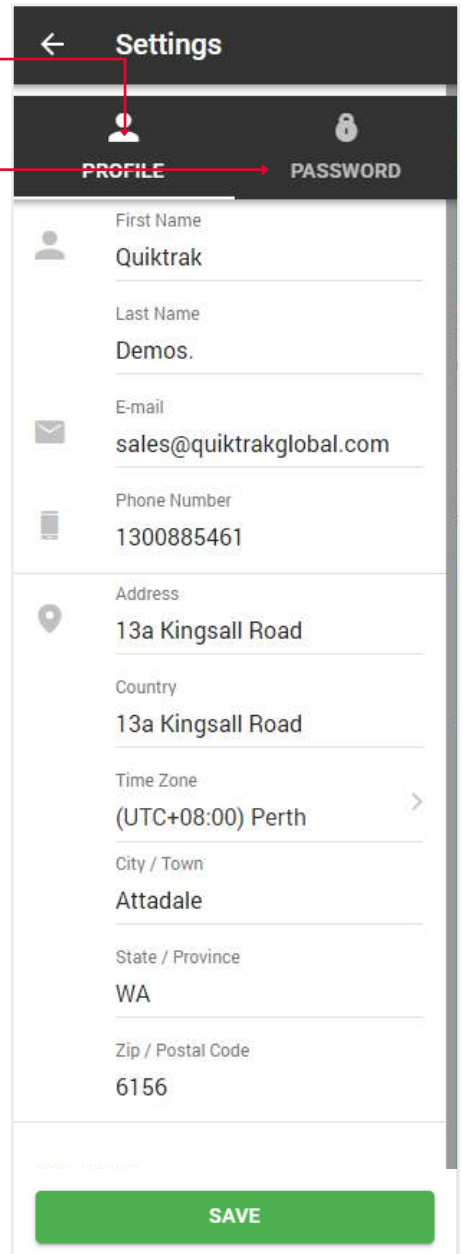


2. Select **Settings** block.



3. In the **Profile tab** you can change your contact information.

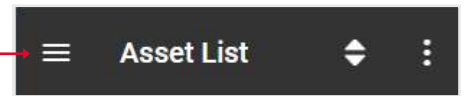
4. In the **Password tab** you can change your password.



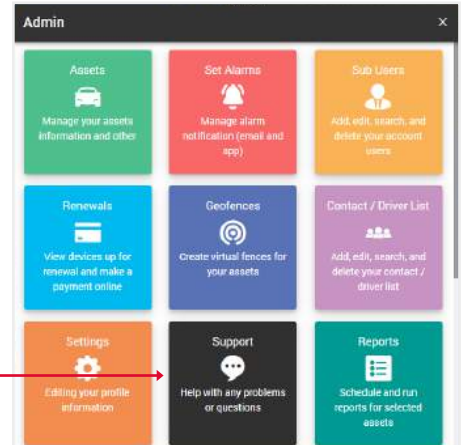
5.7. SUPPORT

If you have problems with your asset, leave a request to our support center and our specialists will contact you shortly.

1. Click **General menu** icon.



2. Select **Support** block.



3. Fill out the form and click **Send**.

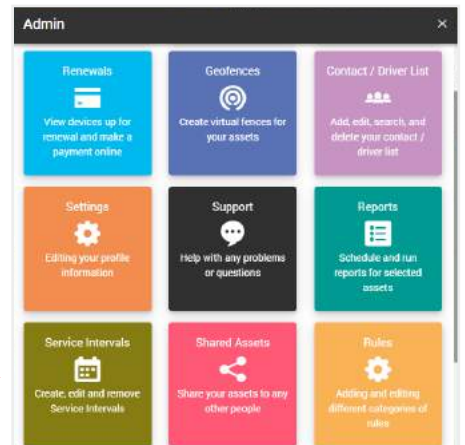


5.8. SERVICE INTERVALS

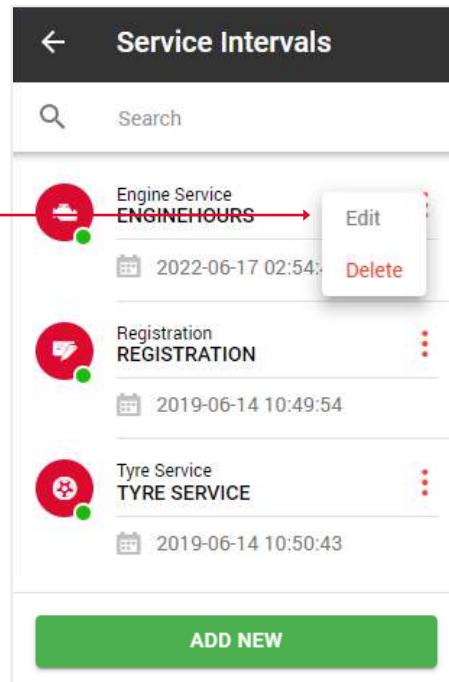
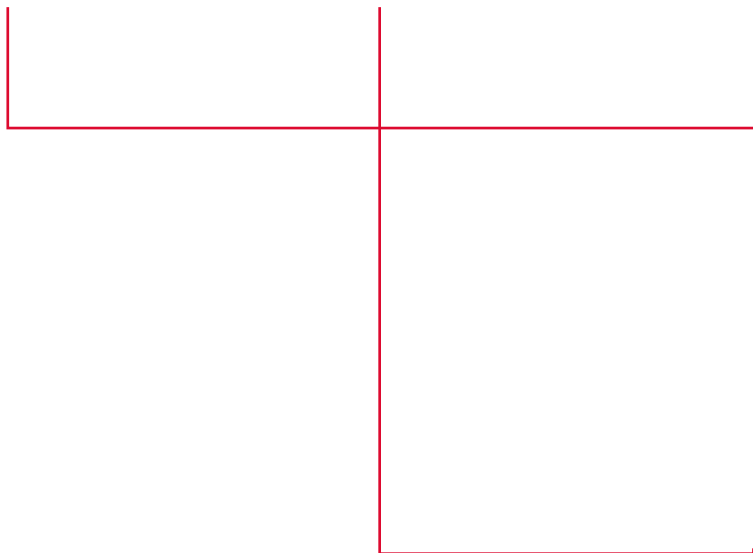
These are reminders of such events as: tire change, engine check, renewal of registration and insurance, etc.

1. Open **General menu**.

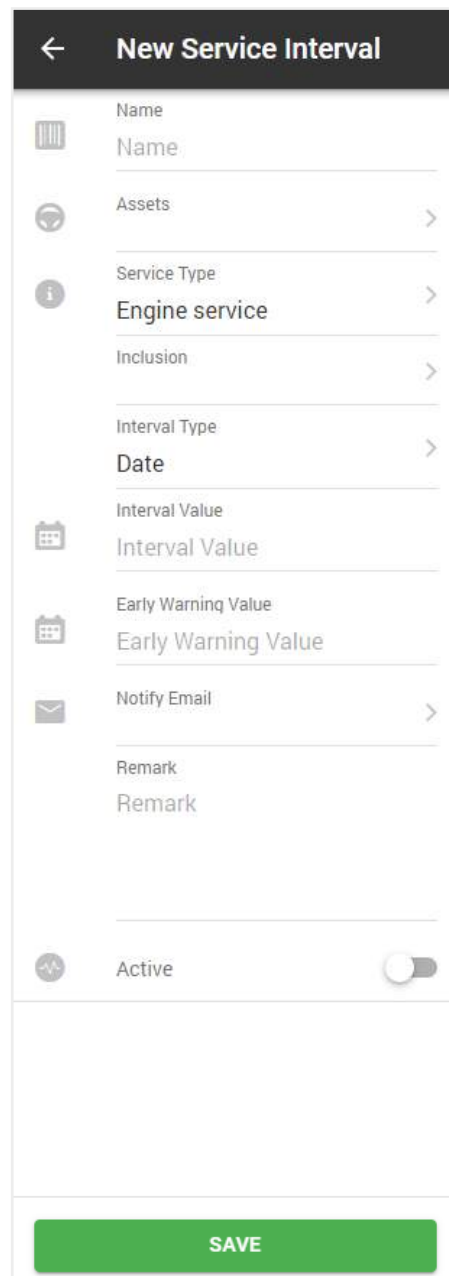
2. Select **Service Intervals** block.



3. You will open a section with your service intervals, where you can **edit** their data, **delete** or **create** a new one.



4. **Fill** in the fields and click **Save** to complete.



5.9. SHARED ASSETS

Shared assets - a function with which you can share access to your asset with others people for a certain period.

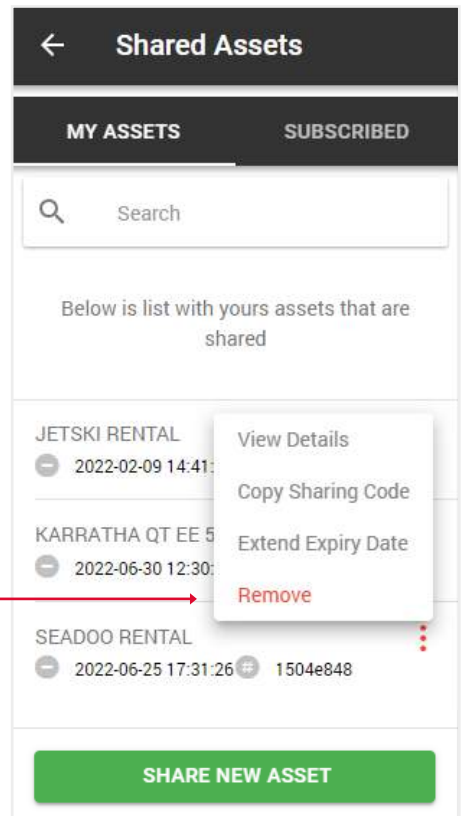
1. Open **General menu**.

2. Select **Shared Assets** block.

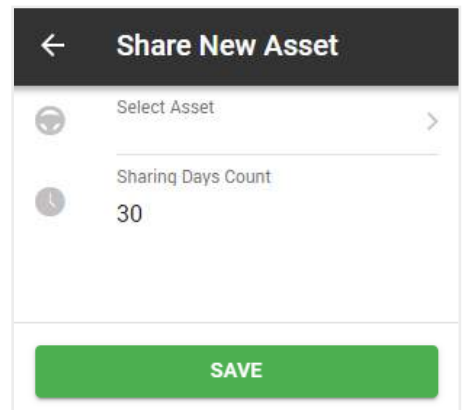


3. The **My Assets tab** will display the assets you have shared with others. Here you can **view** the details, **copy the access code**, **extend the access period** or **cancel** the access.

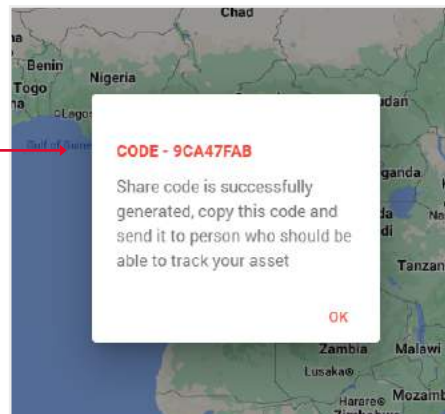
4. Click **Share new asset** button.



5. Select an **asset** and **access period** and click save button.

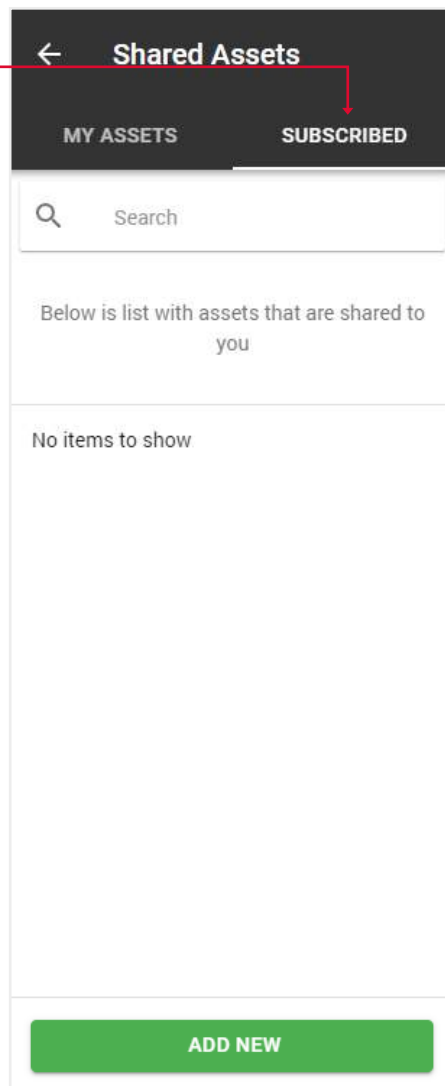


6. In the popup that appears, you will have an automatically generated **Code to access** your asset.

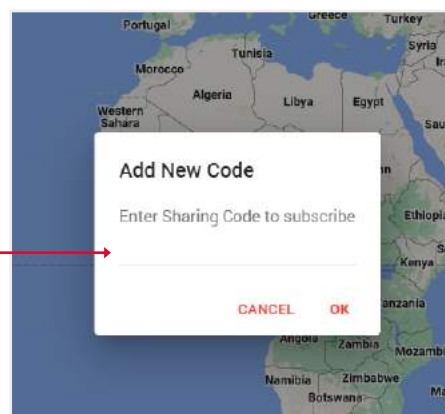


6. To add a shared asset to your list, select the **Subscribed** tab.

7. Click **Add new** button.



8. Enter the code in the **input field**.
The asset will be added to your List.



5.10. RULES (DRIVER FATIGUE SETTINGS)

Driver Fatigue - in this section, you can set parameters that determine driver fatigue for previously selected assets..

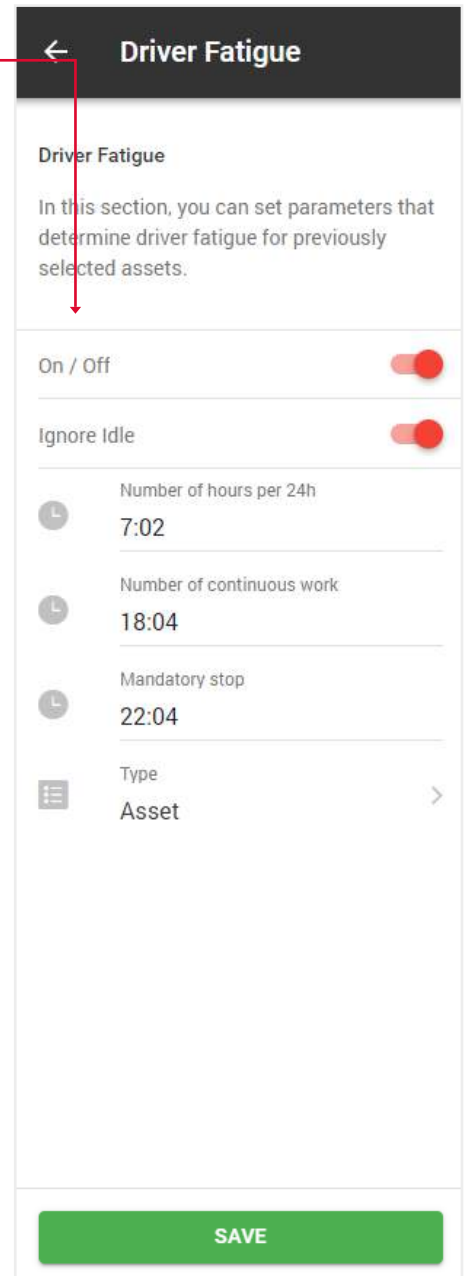
1. Open **General** menu.

2. Select **Rules** block.



3. Specify **the parameters** at which the notification will be triggered.

Note: Pay attention to the Type field. There can be 2 types, Asset or Driver. If we select an asset, the notification will work for all assets. If we select the driver, the notification will work only for those assets to which the driver is assigned.

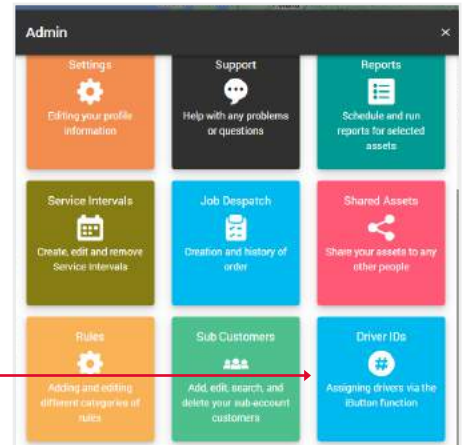


5.11. DRIVER IDS (DRIVER ASSIGNMENT VIA IBUTTON FUNCTION)

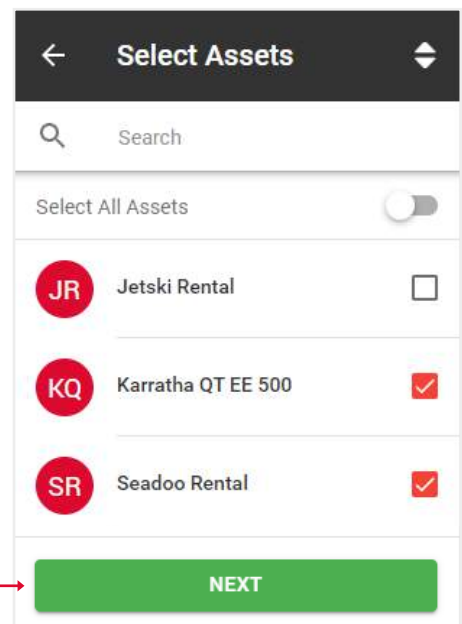
This function can only be applied to a driver list.

Note: how to create a driver will be described in the create / edit drivers and assignment ID tag (for iButton function) section #5.5.

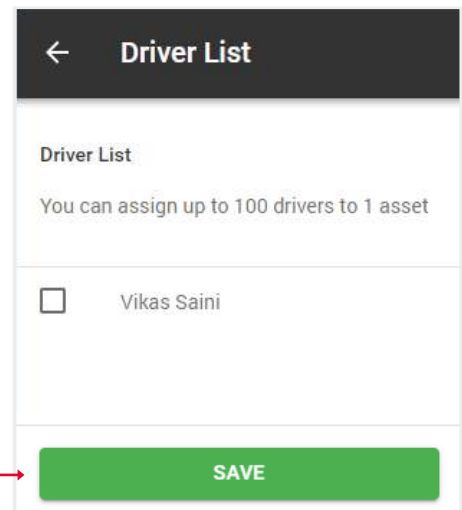
1. Open **General** menu.
2. Select **Driver IDs** block.



3. Select the required assets and click **next** button.

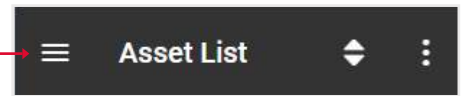


4. Select the required drivers and click **save** button.
- Note:** Up to 100 drivers can be assigned to 1 asset.

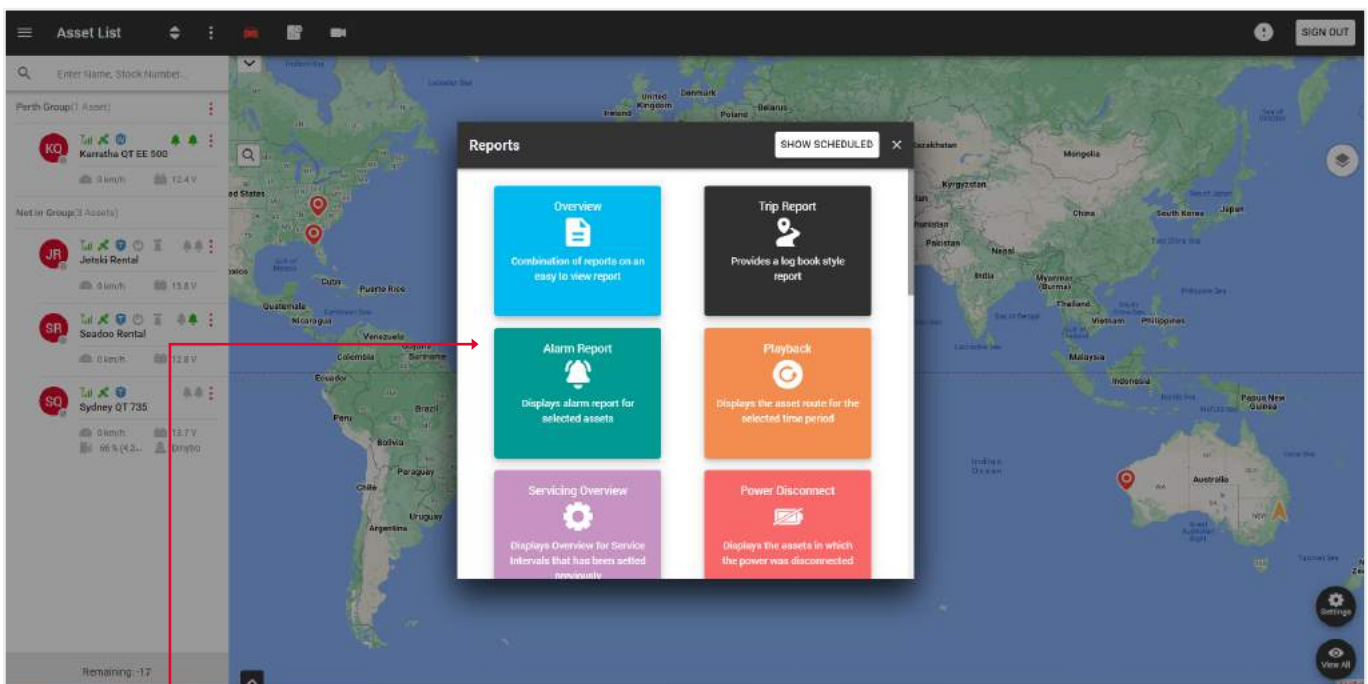
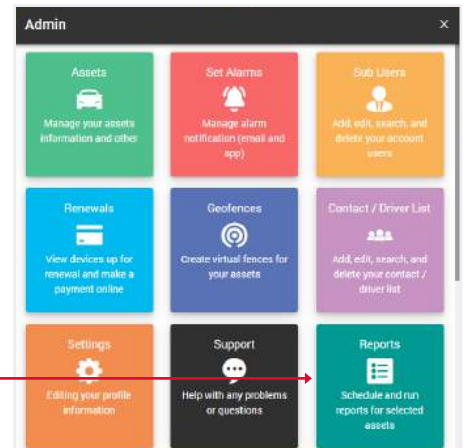


6. REPORTS OVERVIEW

1. Click **General menu** icon.



2. Select **Reports** block.



On this **pop-up** you can perform the following reports:

- **Overview** - a combined report that includes the display of alarms, geofences and etc.
- **Trip report** - trip statistics for the selected period of time.
- **Alarm report** - displays triggered alarms for a specified period of time.
- **Playback** - displays the asset route for the selected time period.
- **Servicing overview** - displays overview for Service Intervals that has been setted previously.
- **Power disconnect** - displays the assets in which the power was disconnected.
- **Fringe Benefit Tax** - provides a log book Fringe Benefit Tax report.

- **Geofence overview** - displays assets that have reported inside and outside of the geofences.
- **Fuel tax credit** - provides a fuel tax credit report.
- **Fleet report** - provides a fleet report.
- **Asset listing**- assets overview report.
- **Low battery** - displays assets that have a battery level lower than the set threshold.
- **Not reporting** - displays assets which have not reported in within the set timeframe.
- **Driver behaviour** - display driver rating for selected period of time.
- **Driver ID's** - displays driver overview report for selected period of time.

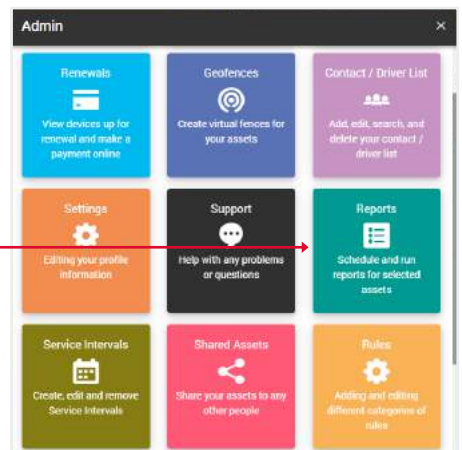
The section with **Automated reports** is located in the upper right corner of the popup when you click the **Show scheduled** button.



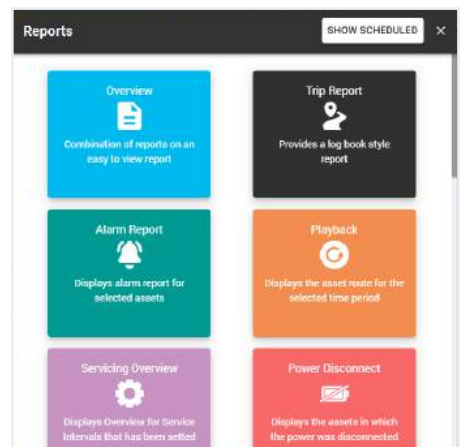
The principle of creating is the same as simple reports, except that these reports will be sent to the specified email within a specified period of time.

6.1. CREATE NEW REPORT

1. Open **General menu**.
2. Select **Reports** block.



3. Click on the **desired report**.



4. **Fill** in the fields and click **Submit** to complete.



Run Report

Type: Alarm Report

Assets: Karratha QT EE 500, Jets...

Select all by default:

Alerts: CUSTOM, Defence, Enter ...

Select all by default:

Period of Time: 6 Hours

Display addresses:

SUBMIT

You will open a table with data that you can save in **Excel**, **CSV** or **PDF** formats.

The **Print** button opens a print window if your PC is connected to a printer.

Get all address button, shows addresses in the Address column. You can also show the address individually by clicking on the **Show address** line in the Address column.

Alarm Report

Time Period: 12 Hours

GET ALL ADDRESSES EXCEL PDF CSV PRINT

Show: 10 entries

Map	Coordinates	Alert Name	Asset Name	IMEI	Voltage(V)	Data, time	Ignition State	Speed	Hrs/24	Hrs/Cent	Address	Make	Model	Color
	-34.5485, 150.7860	Ignition Off	Sydney QT 735	0000142170222884	0	11/07/2022 02:12:28	On	0			Show Address	Corolla	Corolla	White
	-34.5485, 150.7860	Ignition On	Sydney QT 735	0000142170222884	0	11/07/2022 10:44:59	On	0			Show Address	Corolla	Corolla	White
	-34.5485, 150.7860	Intrusion Alert	Sydney QT 735	0000142170222884	0	11/07/2022 10:45:00	On	0			Show Address	Corolla	Corolla	White
	-33.6781, 150.9439	Ignition Off	Sydney QT 735	0000142170222884	0	11/07/2022 12:23:48	On	0			Show Address	Corolla	Corolla	White

Showing 1 to 4 of 4 entries

PREVIOUS 1 NEXT

Note, if you change your mind and decide to select a different report type, you don't have to go back to the menu. You can also generate any type of report through the top input report type. When you click on one, a drop-down list will appear.

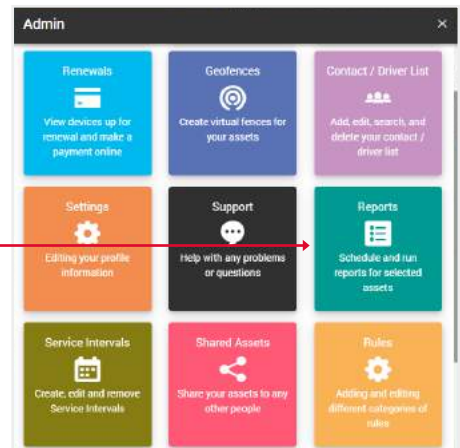
Run Report

- Asset Listing
- Low Battery
- Power Disconnect
- Not Reporting
- Geofence Overview

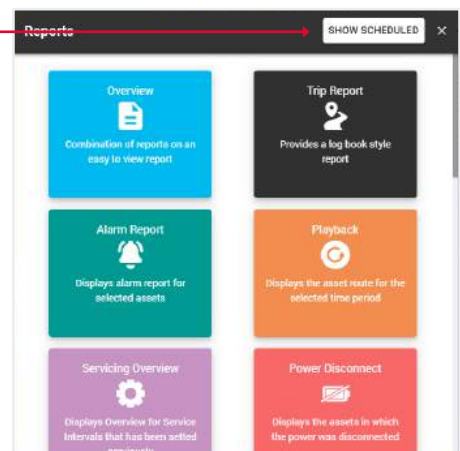
6.2. CREATE NEW AUTOMATED REPORT

1. Open **General** menu.

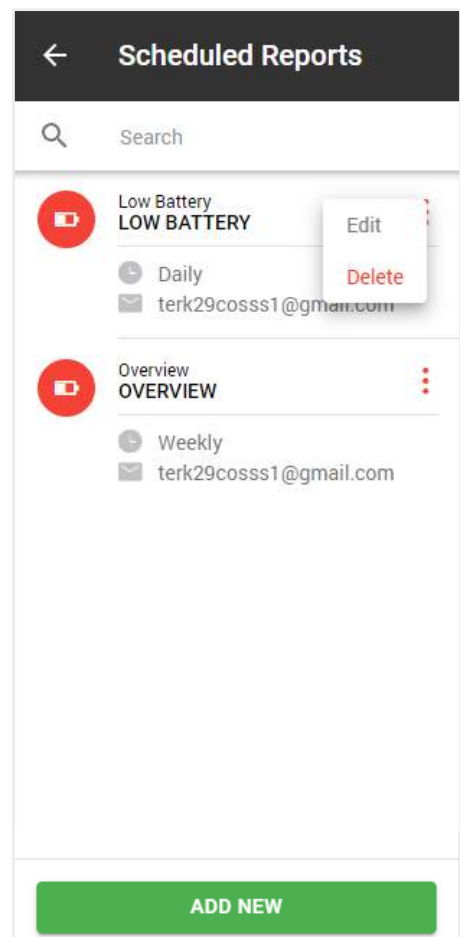
2. Select **Reports** block.



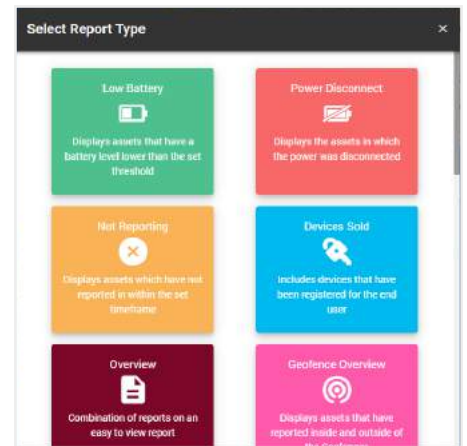
3. Click on the **show scheduled** button.



4. You will open a section with your automated reports, where you can **edit** their data, **delete** or **create** a new one.

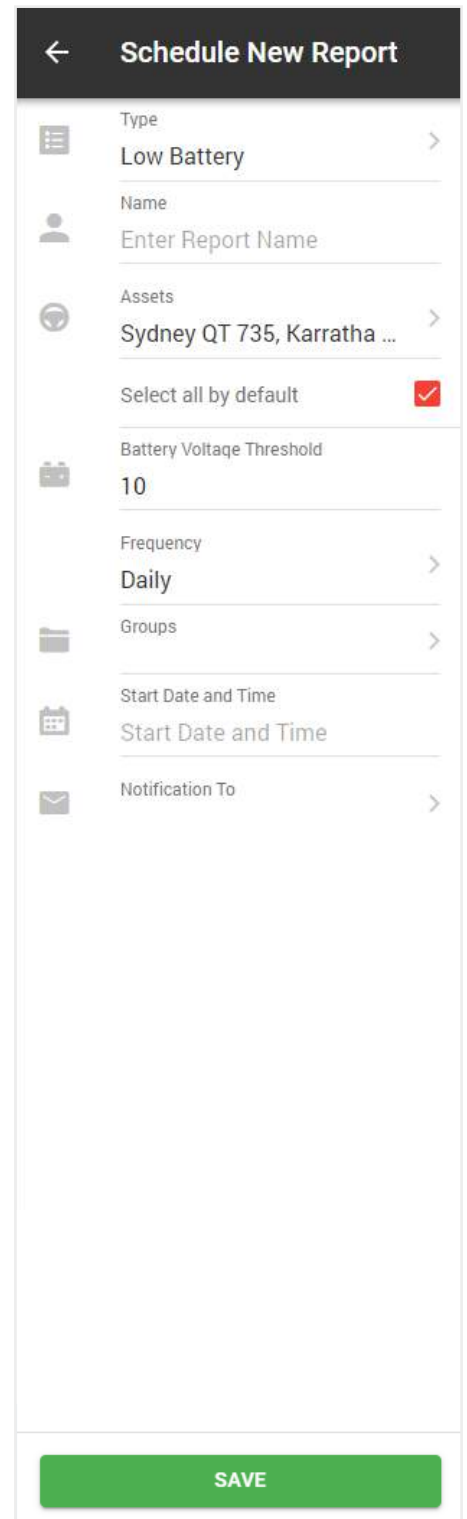


5. When you click on the Add new button, a popup with report types will open. **Choose** the one you want.



6. A form will open for you, just like when creating simple reports, except that you need to specify the **type of report**: daily, weekly or monthly, as well as the **email** to which it should be sent.

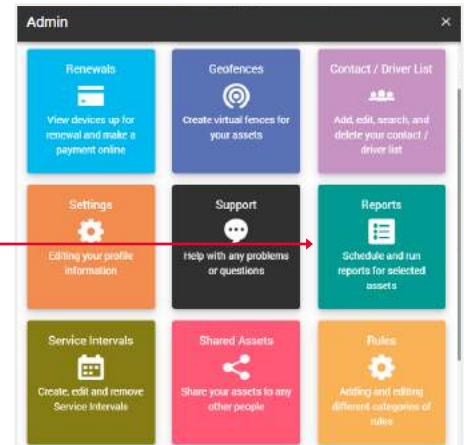
7. Click the **Save** button, after which this report will appear in the list of your automatic reports.



6.3. CREATE FRINGE BENEFIT TAX REPORT

1. Open **General** menu.

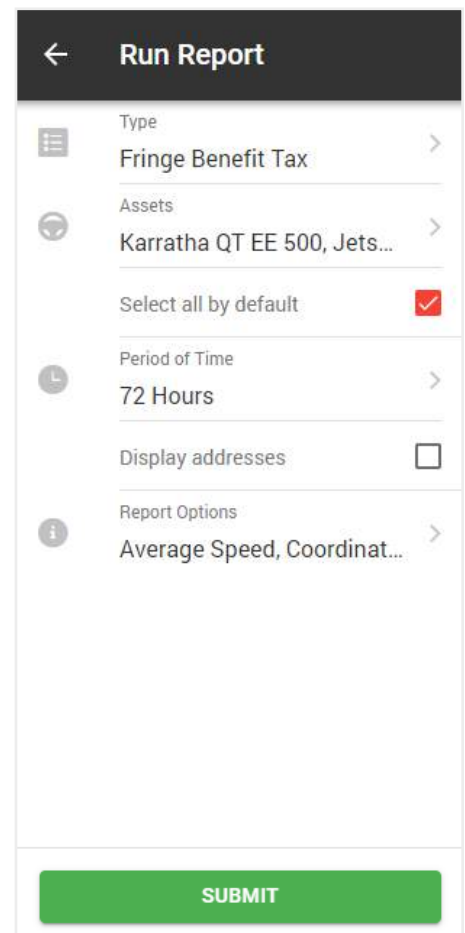
2. Select **Reports** block.



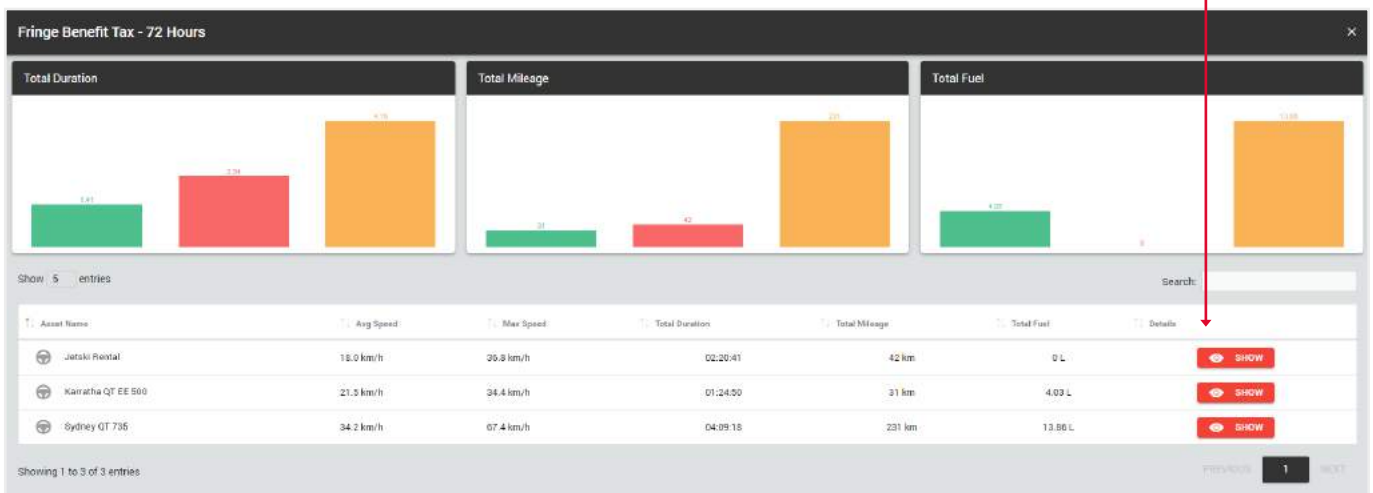
3. Select **fringe benefit tax** report.



4. **Fill** in the fields and click **Submit** to complete.



You will see a table with graphs with general data for the selected assets. Click the **Show** button in the desired asset.



You will see a table with trips data. Check the checkboxes for those trips that were **business** and click the **submit** button. The rest of the trips will be marked as private.

The screenshot shows the 'Fringe Benefit Tax' selection interface. It includes a message: 'Please, select Business journeys in the table below, all other(unchecked) will be marked as Private.' There are buttons for 'SELECT ALL', 'SELECT NONE', and 'GET ALL ADDRESSES'. A table lists trips with columns for Vehicle / Driver, Start Time, Stop Time, Duration, Distance, Start Address, Start Coordinates, Stop Address, Stop Coordinates, and Playback. The first two rows are checked, while the last two are unchecked. A red arrow points to the 'SUBMIT' button at the bottom.

Vehicle / Driver	Start Time	Stop Time	Duration	Distance	Start Address	Start Coordinates	Stop Address	Stop Coordinates	Playback
<input checked="" type="checkbox"/> Jetski Rental	09/07/2022 14:46:45	09/07/2022 15:18:14	00:31:29	24 km	Show Address	34.12803, -81.36613	Show Address	34.10597, -81.35028	SHOW
<input checked="" type="checkbox"/> Jetski Rental	09/07/2022 19:00:00	09/07/2022 19:30:20	00:21:18	12 km	Show Address	34.05697, -81.25293	Show Address	34.10593, -81.35009	SHOW
<input type="checkbox"/> Jetski Rental	09/07/2022 17:10:06	09/07/2022 17:55:06	00:44:58	6 km	Show Address	34.04341, -81.23180	Show Address	34.05726, -81.25292	SHOW
<input type="checkbox"/> Jetski Rental	09/07/2022 14:46:45	09/07/2022 15:44:11	00:57:26	22 km	Show Address	34.10594, -81.36621	Show Address	34.04323, -81.23210	SHOW

You will see the final version of the report with statistics on **business** and **private** trips.

The screenshot shows the final report for 'Fringe Benefit Tax'. It includes a summary card for 'Jetski Rental' with details like Make (Seadoo), Model (2020), and Registration (n/a). A statistics panel on the right shows: Average Speed (18.0 km/h), Maximum Speed (36.6 km/h), Total Duration (02:20:41), Total Mileage (42 km), Total Mileage (business/private) (14 km / 28 km), Total Fuel (0 L), and Total Fuel (business/private) (0.00 L / 0.00 L). Below are buttons for 'GET ALL ADDRESSES', 'EXCEL', 'PDF', 'CSV', and 'PRINT'. A table at the bottom lists trips categorized by 'Journey Purpose' (Business or Private).

Journey Purpose	Vehicle / Driver	Start Time	Stop Time	Duration	Start Mileage	End Mileage	Distance	Start Address	Start Coordinates	Stop Address	Stop Coordinates	Max S
Business	Jetski Rental	09/07/2022 21:01:15	09/07/2022 21:18:14	00:16:59	3005.00 km	3007.00 km	2 km	Show Address	34.10603, -81.36613	Show Address	34.10597, -81.36026	12.1 km/h
Business	Jetski Rental	09/07/2022 19:00:00	09/07/2022 19:30:20	00:21:18	2993.00 km	3005.00 km	12 km	Show Address	34.05697, -81.25293	Show Address	34.10593, -81.35009	36.6 km/h
Private	Jetski Rental	09/07/2022 17:10:06	09/07/2022 17:55:06	00:44:58	2987.00 km	2993.00 km	6 km	Show Address	34.04341, -81.23180	Show Address	34.05726, -81.25292	19 km/h
Private	Jetski Rental	09/07/2022 14:46:45	09/07/2022 15:44:11	00:57:26	2905.00 km	2987.00 km	22 km	Show Address	34.10594, -81.36621	Show Address	34.04323, -81.23210	24 km/h